

IT Support at DCBP

Each research group has an assigned IT-person and the department also provides IT support services via DCBP-IT Support.

Central services (Secretariate, Facility services, Workshop and Materialverwaltung)

IT-Support by DCBP-IT Support

Research groups

IT-Support by group IT-person, who contacts DCBP-IT Support if required

- ⇒ **Members of research groups: in case of IT problems please always contact your group IT person first of all!**
- ⇒ **In the DCBP-Pilot-Wiki (<https://pilot.dcbp.unibe.ch/wiki>) you find a lot of tutorials and answers to many questions**

Further information

- DCBP-Pilot Wiki: <https://pilot.dcbp.unibe.ch/wiki>
 - unibe-E-Mail: <https://pilot.dcbp.unibe.ch/wiki/public/id/email>
 - Software: <https://pilot.dcbp.unibe.ch/wiki/public/licenses/start>
 - Time recording/Bridge4Erp: <https://pilot.dcbp.unibe.ch/wiki/public/bridge4erp>
- IT@DCBP - general information: https://www.dcbp.unibe.ch/services/it_support
- Tutorials of Informatikdienste:
https://serviceportal.unibe.ch/sp?id=kb_article_view&sys_kb_id=db6cbfb61ba8d810134ddc6a9b4bcb39

Request for assistance of DCBP IT-Support

If possible use the DCBP IT-Support Ticketing System (<https://support.dcbp.unibe.ch>) or E-Mail to support.dcbp@unibe.ch.

Phone: 44294
Office: N512